



# CSG LEAP Program with KIIT

# What we'll share today



- **About CSG**
- **Our Customers – Top Global Brands**
- **CSG Elective Courses**
- **Choose CSG: Our Employee Experience**

YOU HAVE TO  
**ALREADY  
BE READY**





## The CSG mission

By channeling **the power of all**, we make ordinary customer and employee **experiences extraordinary**.



# CSG – Global Location Map

Corporate Headquarters Service Centers Regional Offices



**Americas**  
Brazil  
Canada  
Colombia  
United States

**EMEA**  
Denmark  
Dubai  
France  
Germany  
Ireland  
Italy  
Lebanon  
Poland  
Portugal  
Russia  
Saudi Arabia  
South Africa  
Spain  
Sweden  
United Kingdom

**APAC**  
Australia  
**India**  
Malaysia  
Singapore

# CSG – Company Overview

Enabling digital economy – worldwide



## Global

**40** Years of experience

**900+** Clients worldwide

**5,200+** Employees globally

**\$1.8B+** Market capitalization;  
NASDAQ-listed

**120+** Countries where CSG  
solutions are used

**\$1B+** FY2021 Revenue

# India Snapshot

Enabling digital economy – India



## India – Snapshot

- 1900+** Employees across India
- 100%** Flexible First workplace philosophy
- 4.4** Glassdoor rating for CSG India
- 36%** Women employees
- 81** eSAT score
- 500+** Under privileged children benefitted by CSR initiatives



# CSG – Clients ... a snapshot

Working with the Best.. Working for the Best





**“The flexible capabilities of CSG’s billing system will help our enterprise business grow and evolve.”**

– Executive Director, Billing and Credit Management, Telstra



## THE CHALLENGE

Decrease opex and drive growth to stay competitive



## CSG DELIVERED

Enterprise billing platform of CSG Singleview and Intermediate, delivered through managed services



## THE RESULT

Realized demonstrable TCO savings and support clients’ complex pricing structures and short timelines



**“We continue to partner with CSG to help drive differentiation and innovation in our strategic markets and support robust business transformation.”**

NEELESH PRATAP SINGH  
– Group CIO, Airtel Africa



## THE CHALLENGE

Fuel growth across Africa while reducing operational overhead



## CSG DELIVERED

Managed services to bring consistency and scalability



## THE RESULT

A market-leading flexibility needed to deliver an enhanced customer experience, a reduced time to bring new offerings and long-term revenue growth



# CSG Electives

## Program Overview



## Challenge

Universities teach **general purpose** technology courses; Industry has always been experiencing a **capacity challenge** in high technology domains like Telecom, impacting **quality and profitability** of projects.



## Objective

**Tapping the talent** at early stage through collaboration with **good universities** and **building capacity** to develop and manage **tomorrow's solutions...**

*Talented . Trained . Domain expertise . Zero lead time . Day1 productive*

**KIIT – CSG collaboration is the 1<sup>st</sup> Step in that direction**

# Enablement Framework: beyond the curriculum

## CSG guidance throughout the journey



- Holistic approach to onboarding and enablement
- Results focused and commitment to provide structured program
- Role specific enablement learning paths ensuring skills and competencies required for specific roles in delivery projects
- Safe and supported learning environment
- Dedicated Project Simulation / Practicum
- Multiple training formats: Blended, On-Demand, Virtual, Instructor Led - Trainer and Delivery SME's
- Enablement across multiple knowledge domains
- Underpinned by assessment, coaching and mentoring

# Taking the first steps : enrollment and enablement

Extending the knowledge and experience

CSG subject  
matter experts



**Suresh Randadath**  
23 yrs in Telecom



**Aditya Dholi**  
20 yrs in Telecom



**Raghavendra P D**  
22 yrs in Telecom



**Nitesh Gangrade**  
25 yrs in Telecom



**Karpaga Kumar**  
23 yrs in Telecom



**Jawahar Sabapathy**  
25 yrs in Telecom



**Sourabh Jain**  
21 yrs in Telecom



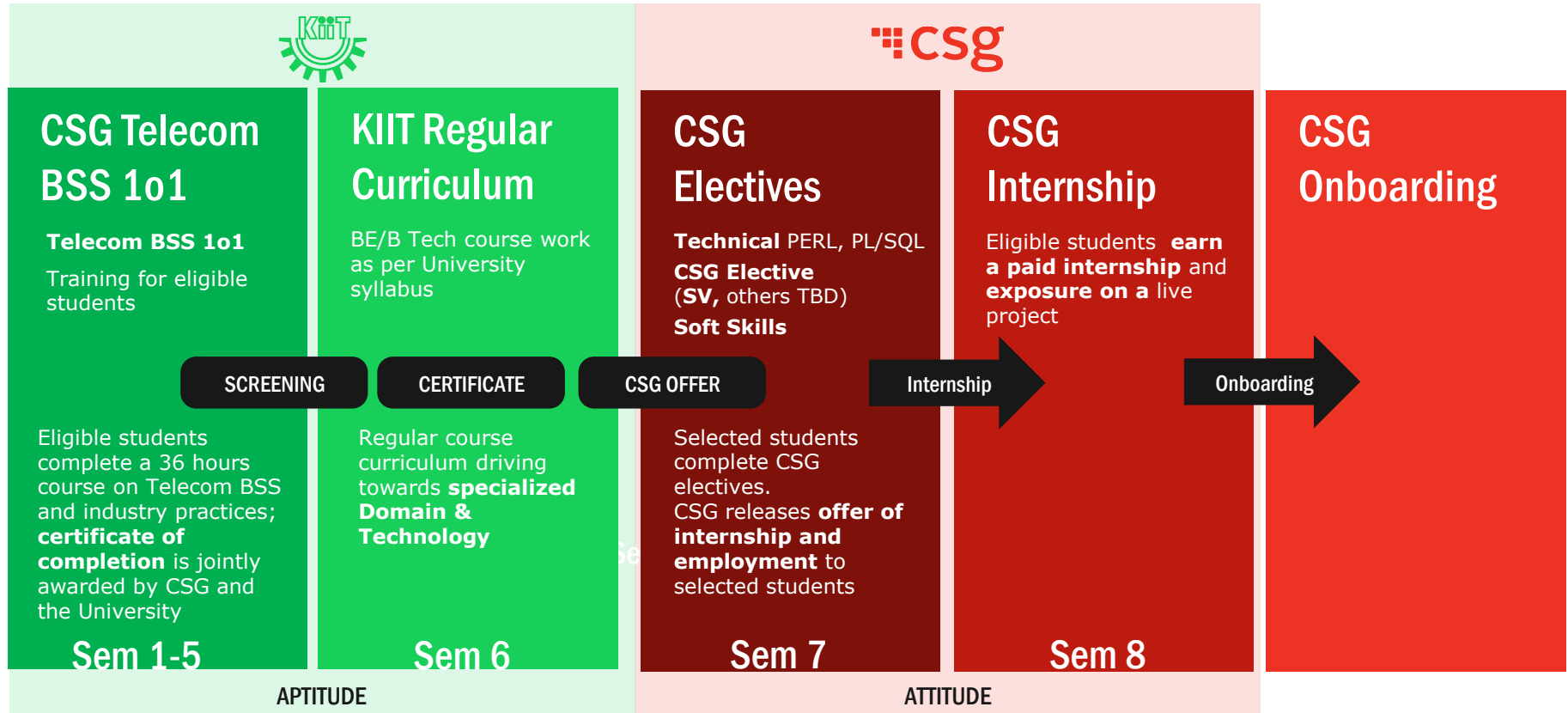
**Puranmal Agrawal**  
23 yrs in Telecom



**Asit Mishra**  
26 yrs in Telecom

# Alignment with KIIT Semester Schedule: current batch in 6<sup>th</sup> Sem

Balancing theory and Industry experience – stepping into professional world







# Choose your future

CSG offers an environment where you can focus on things that matter the most.....



## Vacation Leave

- 28 Leaves

## Other Leaves

- 1 Floating holiday
- 5 Compassionate leave
- 5 Paternity leave
- 26 Weeks maternity leave
- 10 Holidays (festivals)

## Insurance

- ₹ 5,00,000 coverage for family (Parental/in-laws Sum Insured is ₹ 300,000)
- Group Personal Accident Policy at 3 times of Annual Salary
- Group Term Life Insurance Policy at 3 times of Annual Salary
- Employee insurance Top-up
- Tele consultation

## Flexible Workplace

- Employees are in Driver's seat, they get to choose the workplace
- ₹1200 reimbursement for broadband

## Tuition Reimbursement

- ₹50000 per year

## Sodexo

- ₹39000 per year



### Bundle of Joy:

New parents are rewarded with a goodie on this special occasion.



### Magical Bond:

Newlyweds rewarded with gift vouchers of their choice.

Wellbeing @CSG



CSG Encourages YOU to focus on things that matter the most

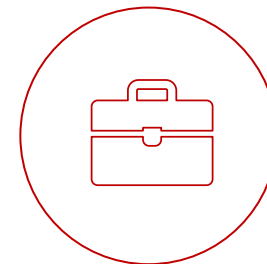
Work Life Balance



Fitness Challenges  
Mental Health



A fulfilling career ... Best of technologies ... Domain ... Work environment ... Growth opportunities



## CSG Electives

**06<sup>th</sup> and 7<sup>th</sup> Sem**

Learning cutting edge technologies and skills

## Paid internship **INR**

**25K/PM(8<sup>th</sup> Sem)**

Up to six months of Industry exposure on a live project at CSG

## Employment

**INR 7.5 L + Benefits**

Competitive entry level compensation and many more benefits as applicable to CSG employees in India

## Global career

**Mobility and flexibility**

A truly global, multi cultural working environment with ample travel opportunities across the globe



Industry leader  
in the segment



Young fast paced  
organization



Opportunities  
to grow



Great culture  
and environment



Cutting edge  
technology



Inclusive  
environment



Merit and  
performance driven



Innovation and  
people driven

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Careers



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US...



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